Turnitin Originality Reports not being returned into WebLearn Assignments tool:

How to diagnose the problem

There are three places where a problem may occur with the WebLearn-Turnitin integration, plus other issues to check (see section 4 below):

1. Creation of the class in Turnitin – this happens (behind the scenes) when the WebLearn maintainer creates a new assignment and saves it



2. Synchronisation of the class roster between WebLearn and Turnitin – whenever the WebLearn site membership is updated, the list of WebLearn site members is sent (behind the scenes) to Turnitin



	Ask the external site		If this is not possible,		
	members (with		contact		Remove any site member with
	maintain/contribute role) to		weblearn@it.ox.ac.uk and		an 'expired' card status and
	go to My Workspace >	\rightarrow	send details of your	\rightarrow	update the list of site
	Account and enter their first		WebLearn site address,		members in Site Info
	name, last name and email		and the names of the site		
	address		members in question		
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3. Upload of student paper – students submit their document in the WebLearn assignments tool and it is sent (behind the scenes) to Turnitin



4. Other details to check

Check the following details which may also cause the creation of the assignment or the creation of the class in Turnitin to fail:

WebLearn site title must be > 5 characters

Do not use 'Duplicate assignment' facility-may cause problem with title of assignment in Turnitin

Do not use assignment title previously used in that site – may cause problem with title of assignment in Turnitin