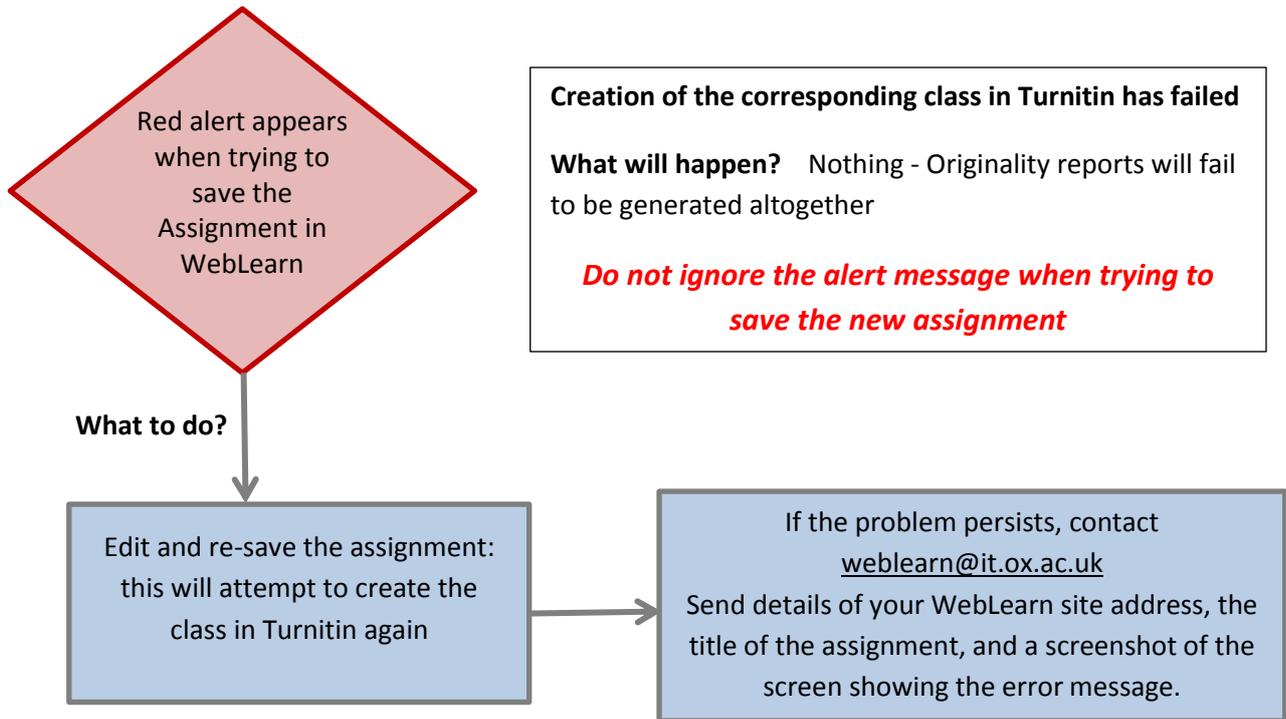


Turnitin Originality Reports not being returned into WebLearn Assignments tool:

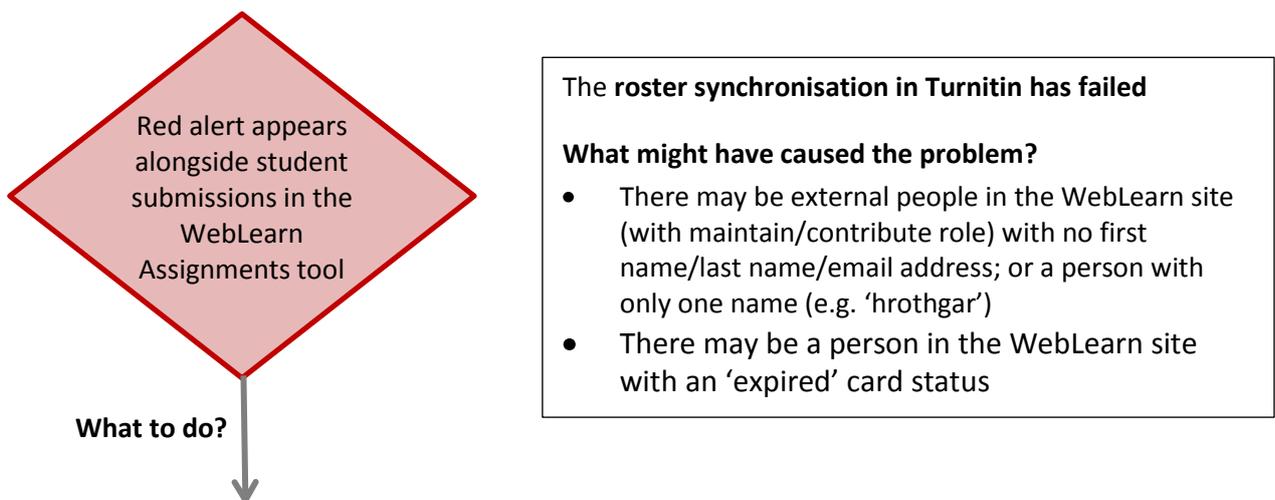
How to diagnose the problem

There are three places where a problem may occur with the WebLearn-Turnitin integration, plus other issues to check (see section 4 below):

1. **Creation of the class in Turnitin** – this happens (behind the scenes) when the WebLearn maintainer creates a new assignment and saves it

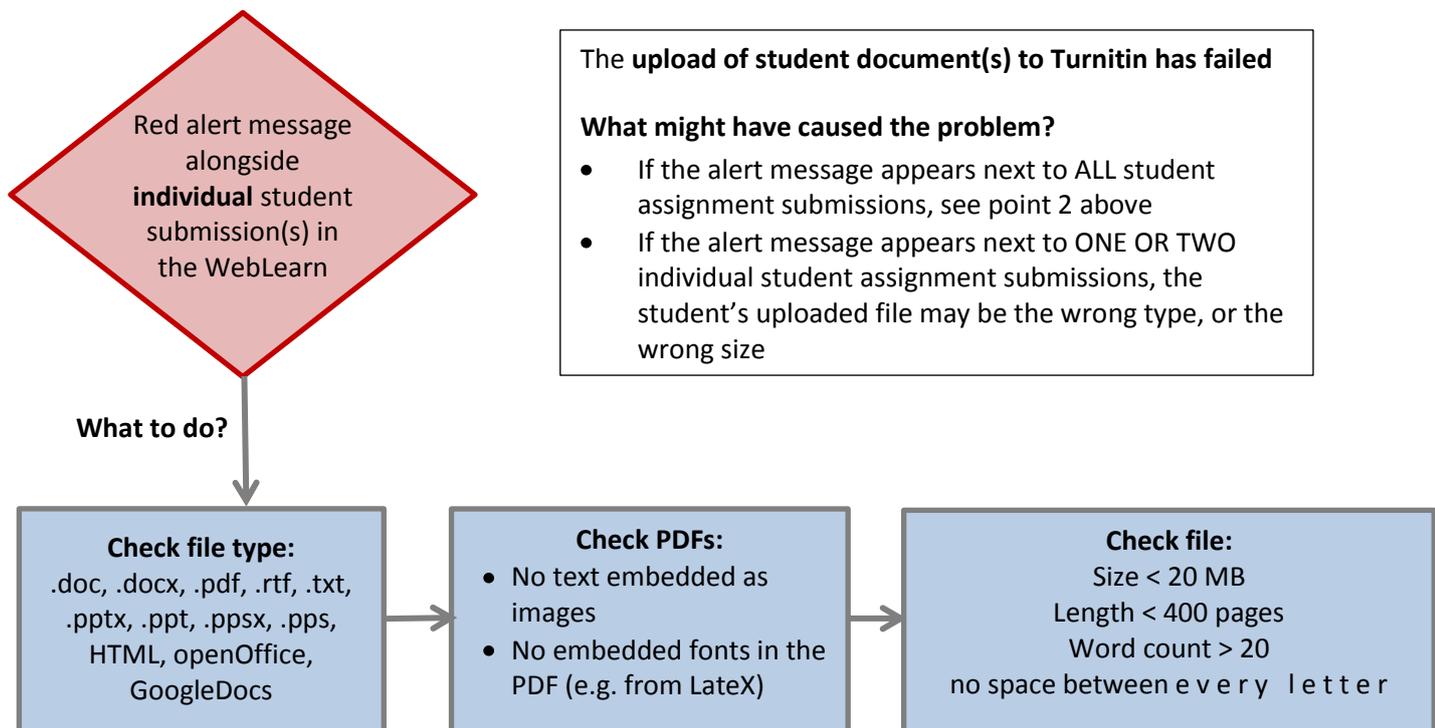


2. **Synchronisation of the class roster between WebLearn and Turnitin** – whenever the WebLearn site membership is updated, the list of WebLearn site members is sent (behind the scenes) to Turnitin





3. Upload of student paper – students submit their document in the WebLearn assignments tool and it is sent (behind the scenes) to Turnitin



4. Other details to check

Check the following details which may also cause the creation of the assignment or the creation of the class in Turnitin to fail:

WebLearn site title must be > 5 characters

Do not use 'Duplicate assignment' facility – may cause problem with title of assignment in Turnitin

Do not use assignment title previously used in that site – may cause problem with title of assignment in Turnitin